



County Durham and Darlington

INTEGRATED BUSINESS BOARD

Tuesday 26 January 2010

Item No: IBB/10/21-1

NHS COUNTY DURHAM AND DARLINGTON INTEGRATED BUSINESS BOARD

Chief Executive's Update

1. Introduction

The purpose of this report is to provide information to the board on a range of issues which affect NHS County Durham and Darlington.

2. Implications and risks

The report is designed to provide an overview of the key issues and activities facing the chief executive and the team of directors. In certain circumstances, areas touched upon within this report will in future be dealt with in greater detail, including implications and risks, within the integrated business board agenda or discussion at a board development and seminar session.

3. Recommendations

The board is asked to note the content of this report.

4. Author and sponsor director

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Chief Executive: Yasmin Chaudhry
Title: Chief Executive
Date: January 2010

Document management				
Purpose of the Paper: 1. Info sharing: Yes 2. Development/discussion: No 3. Decision/action No				
Version	Date	Summary	Owner's Name	Approved
1.0	26/01/10	To be considered at the integrated business board on 26 January 2010	Yasmin Chaudhry	

Purpose of paper	Information sharing Yes Development/discussion <input type="checkbox"/> Decision/action <input type="checkbox"/>
How does the paper support / have implications for:	
NHS County Durham's 4 Strategic Aims	Due to the nature of this report it touches on each of the strategy aims.
Our Vision Our Future workstreams	Due to the nature of this report it touches on a range of the OVOF workstreams.
World class commissioning competencies	Due to the nature of this report it relates to a range of the WCC competencies.
Standards for better health	None specifically due to range of issues covered.
Use of resources	None specifically due to range of issues covered.
Targets and Vital signs	None specifically due to range of issues covered.
NHS Constitution	Due to the nature of this report it relates to the aims of the NHS Constitution.
Darzi Principles	Due to the nature of this report it relates to the range of Darzi principles.
Impact on / Involvement of partners	Due to the nature of this report it touches on a range of issues which we will work with partners on.
Equality & Diversity	None specifically due to range of issues covered.
Other policies / Issues	None specifically due to range of issues covered.

NHS COUNTY DURHAM AND DARLINGTON

CHIEF EXECUTIVE'S UPDATE

January 2010

The issues that I would like to draw to the attention of the board this month are as follows:-

Five year vision for the NHS

'NHS 2010-2015: From Good to Great. Preventative, people-centred, productive'

At the NHS Chief Executives' conference held in December 2009 Andy Burnham, Secretary of State for Health, introduced a five year plan to reshape the NHS to meet the challenge of delivering high quality health care for all, in a tough financial environment - *'NHS 2010-2015: From Good to Great. Preventative, people-centred, productive'*. It is intended to give those working in the NHS a clear sense of direction and time to plan for the challenges ahead and outlines a series of practical measures to meet the needs of an ageing population and the growing prevalence of lifestyle diseases.

It sets out a vision for an NHS that is organised around patients, whether they are at home, in hospital, or in a community setting. With an over-arching ambition of delivering cost-effective, high-quality care across the service, the document also placed a renewed emphasis on the importance of prevention.

The plan includes a move towards linking a portion of hospital income to patient satisfaction, the abolition of general practice boundaries, one-to-one care for patients with the expansion of the community role of high performing hospitals, guaranteed access to a consultant within 18 weeks of referral and access to regular health checks for everyone aged between 40 and 74.

The plan can be viewed at the Department of Health's website

www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_109876.

The Operating Framework for the NHS in England 2010/11

David Nicholson, NHS Chief Executive, launched the *Operating Framework for the NHS in England 2010/11* at the Chief Executives' conference. The framework was published in December 2009 and set out the priorities for the NHS in the year ahead, maintaining a consistency of purpose around key national priorities while pushing the NHS further and

faster to improve quality. David Nicholson said that 2010/11 would be a pivotal year for the NHS. He stated that there will be significant growth in 2010/11, averaging 5.5%. He proposed this should be used to put into effect changes that will deliver the most benefits to patients in the future. The policies set out in the operating framework focus on four areas – quality, sharing risk, system characteristics and integration.

For the third consecutive year, the national priorities for the NHS remain consistent but regional variation in performance is to be tackled. It is intended that the operating framework will provide important stability in helping the NHS achieve the vision set out in *'From Good to Great'*.

The framework can be viewed at the Department of Health's website www.dh.gov.uk/en/Publicationsandstatistics/.

Chief Medical Officer

It was announced in December 2009 that England's Chief Medical Officer, Sir Liam Donaldson, will step down in May 2010 after twelve years in service. Sir Liam was appointed in 1988 and since that time has been at the forefront of reforms to the NHS and major improvements to the country's public health. His work and policy recommendations in the role led to many reforms including:

- smokefree public places and work places,
- the creation of the Health Protection Agency,
- the introduction of clinical governance in the NHS,
- the setting up of the National Patient Safety Agency,
- new legislation for research on embryonic cells,
- new legislation on consent for removal of organs and tissues, and
- action plans in key areas of infectious disease control such as tuberculosis, West Nile fever and health care associated infections.

Sir Liam originally envisaged leaving his post when he turned 60 in mid-2009. However, he agreed to stay in his role to supervise the response to the swine flu pandemic. He has stated that, if the pandemic should unexpectedly worsen, he will extend his tenure beyond May 2010.

New Year's Honours' List

David Nicholson, NHS Chief Executive and Professor Mike Richards, National Clinical Director for Cancer, both received knighthoods in the New Year's Honours' list.

Locally Professor Paul Keane, Dean School of Health and Social Care, Teesside University was awarded an OBE.

Summary Care Record - Update

The summary care record (SCR) is a national initiative, making patient information held on a general practice system available into other NHS settings. This update on progress being made in County Durham and Darlington is provided in advance of a regional public awareness campaign.

The SCR was a requirement of the Operating Framework 2009/10 and currently NHS County Durham and Darlington is the furthest progressed in the North East. The SCR is currently available to 81% of Durham and Darlington practices, with 100% potential capability in 2010. From the current state this greatly enhances the critical mass of patient records that could be made available to 'non-GP practice' services locally. Access to the SCR is currently read-only and will be embedded into clinical systems, or is available via a secure web browser. This latter option provides the opportunity for the SCR to be made available locally in previously 'unreachable' care settings e.g. accident and emergency, medical assessment units, mental health crisis care. With the correct policies and technical infrastructure this could include social care.

The consent model for the SCR is based on a patient opt-out. A general public information campaign precedes direct mail-shots to patients from practices using the SCR. The patient then has twelve weeks to opt-out; otherwise the SCR is uploaded from the GP system. A patient is also able to opt-out anytime after the twelve week period, including after the upload.

The local medical committee (LMC) approved the SCR in July 2009. An NHS County Durham SCR business case to support urgent care was also approved in July, and the necessary funding agreed. A regional public awareness campaign is due to start in January 2010. As practice based commissioning (PBC) clusters agree to progress with the SCR, relevant urgent care services are then identified for potential use. Darlington and Durham Dales PBC clusters have agreed to progress the SCR in the final quarter of 2009/10. The remaining PBC groups will also be approached.

GP Patient Survey – results of quarters one and two

Results from the GP patient survey for the first two quarters of 2009 have been published. The results provide a picture of how patients view their GP services at national, local and practice level. Copies of the results have been passed to each of the practice based commissioning clusters to enable them to make in-year changes to services where necessary.

Practice based commissioning (PBC) survey results

Results have been published from the first wave of research for the new practice based commissioning (PBC) survey, conducted between October and November 2009. The aims of the survey are to get feedback from practices on their perception of the support offered by their primary care trust and on the clinical and financial engagement of practices with PBC.

Pat Keane, Director of Strategy and Involvement, will be looking at the results of this survey. A further report on PBC is being prepared for the integrated business board to be held in February 2010.

National Patient Choice Survey 2010

In line with the patient's rights outlined in the NHS Constitution, the Department of Health has commissioned Ipsos MORI to run a national patient choice survey in February 2010. It is expected that the results of the survey will be available from May 2010 and will be published in July 2010.

Child Immunisations Parent Survey

The specialist market research agency BMRB will be conducting research on behalf of NHS Immunisation Information, which is part of the Department of Health. The survey will be undertaken between 18 January and 21 February 2010. The research will examine parents' attitudes to and awareness of immunisation.

NHS Stop Smoking Services Guidance 2010/11

At the end of December we received the *NHS stop smoking services, service and monitoring guidance for 2010/11* from Fresh. The document provides an evidence-based guide to the provision of quality stop smoking support within the NHS. It defines the proven quality principles for delivering and commissioning these services. Members of the board are aware of the excellent work that has been done in the North East. The guidance will support commissioners in building on the success of the last decade and to adapt to the challenges of helping today's smokers to stop. It provides a strong evidence base for the types of service model and support that effective local stop smoking services should adopt.

The guidance, together with information about the work being done across the North East, is available at Fresh's website www.freshne.com.

Consumption of alcohol by Children and Young People

In December, guidance was published by the Chief Medical Officer to address concern about the impact and pattern of drinking among children and young people. It will be used to inform future campaigns and materials on children's alcohol consumption to reduce its consequences on health, crime and violence and anti-social behaviour. As members of the board are aware, work in this area is being led by our public health team, headed by Anna Lynch, Acting Director of Public Health.

Healthy Children, Safer Communities

At the beginning of January, a cross-government strategy to tackle health inequalities encountered by children and young people in the youth justice system was launched. Building on the Bradley Review, it works with stakeholders to create a vision of communities where children and young people are safer, healthier and stay away from crime. Anna Lynch, Acting Director of Public Health will lead work to consider how this guidance might be of benefit to local service delivery.

Autism Act 2009

The Autism Act 2009 was published in November 2009. The Act will drive change for adults with autism in public sector services. The key requirements of the Act are for the Department of Health to publish a strategy for meeting the needs of adults with autism and issue-associated guidance for local authorities and NHS bodies. NHS organisations and local authorities have been asked to consider the implications for their organisations. Brian Key, North East Director of Commissioning Mental Health, Learning Disabilities and Offender Health will lead on this for NHS County Durham and Darlington.

Consultations

Parliamentary and Health Service Ombudsman consultation on sharing and publishing information about complaints

In December the Parliamentary and Health Service Ombudsman, Ann Abraham, launched a consultation document. The purpose of the consultation is to seek views on the Health Service Ombudsman's proposed approach to sharing and publishing information about complaints. The Ombudsman is consulting now because of an increased focus on the importance of information about complaints following events in Mid-Staffordshire and elsewhere; and because recent changes in the NHS complaints system, particularly the abolition of the Healthcare Commission as a second stage complaint handler, have given rise in some quarters to what she says are unrealistic expectations of the volume and scope of information that the Ombudsman can and will make available. The Ombudsman wants to share learning from complaints with those who are likely to benefit from having access to that information whilst acting within the legislation that governs her work.

Theresa Huddart, Company Secretary, will lead the work being done on preparing a response to the consultation which closes on 10 March 2010. The consultation document can be viewed via the following website www.ombudsman.org.uk .

Car Parking Consultation

At the end of December the Secretary of State for Health launched a consultation seeking views of the public and the NHS on the implementation of free NHS hospital car parking for inpatients. The closing date for the consultation is 23 February 2010, any comments should be sent to David Gallagher, Director of Partnerships and Services. The consultation document can be viewed at www.dh.gov.uk/en/Consultations/Licveconsultations/DH_110557 .

Working Together and strengthening Children's Trusts

The government is consulting on the revision *Working Together to Safeguard Children* to address recommendations made by Lord Laming and new statutory guidance for children's trusts, both of which will impact directly on the well-being of children and young people. Three consultation events will be held in February 2010. Anna Lynch, Acting Director of Public Health, and Hilton Dixon, Clinical Director, will lead work in this areas.

Yasmin Chaudhry
January 2010