

Performance Scorecard

Indicator	National Target	Reporting	Source	HCC Indicator	Latest Reported Position		County Durham PCT				Darlington PCT				Year to Date Period	Lead Director	Service Lead	Performance Lead
					SHA	National	PCT Year End Target (YTD)	Previous Position	Latest Position	Trend	PCT Year End Target (YTD)	Previous Position	Latest Position	Trend				
No unwanted waits or delays																		
1	Access to a GP	PCAS	PCAS	*	100.0%	98.7%	100%	100%	98.8%	↓	100%	100.0%	100.0%	→	Qtr 4 2007/8	CW	TH	HM
2	Access to a primary care professional (PCP)	PCAS	PCAS	*	100.0%	98.1%	100%	100%	100.0%	→	100%	100.0%	100.0%	→	Qtr 4 2007/8	CW	TH	HM
3	Four hours or less in A&E - CDDFT only.	HCC	SITREP	*	98.8%	97.9%	98%	98.1%	98.2%	↑	98%	98.5%	98.5%	→	30-Mar-08	CW	SS	CC
4	Number of inpatients waiting longer than 26 weeks	LDP	MMR-C IM&T Web	*	0	436	0	0	0	→	0	0	0	→	Mar-08	CW	SS	CC
5	Number of outpatients waiting longer than 13 weeks	LDP	MMR-C IM&T Web	*	0	77	0	5	0	↓	0	0	0	→	Mar-08	CW	SS	CC
6	The percentage of admitted patients treated whose referral to treatment time was within 18 weeks or less.	LDP	RTT	*	N/A	N/A	85.0%	76.8%	89.2%	↑	85.0%	77.6%	95.1%	↑	Mar-08	CW	SS	CC
7	The percentage of non-admitted patients treated whose referral to treatment time was within 18 weeks or less.	LDP	RTT	*	N/A	N/A	90.0%	84.8%	92.5%	↑	90.0%	88.4%	94.6%	↑	Mar-08	CW	SS	CC
8	Number of patients waiting longer than 13 weeks for the 15 main diagnostic tests	LDP	DMC	*	1938	16857	0	1447	3	↓	0	413	0	↓	Mar-08	CW	SS	AB
9	Number of patients waiting longer than 6 weeks for the 15 main diagnostic tests	LDP	DMC	*	3491	67473	0	1806	17	↓	0	544	0	↓	Mar-08	CW	SS	AB
10	Thrombolysis - 60 minute call to needle time	HCC	MINAP	*	74.3%	64.9%	68%	50.6%	60.0%	↑	Not applicable - numbers are too low to be statistically valid and assessed			2006/7	CW	SS	CC	
No avoidable death, injury or illness																		
11	GUM - Actual % seen within 48 hours	LDP	GUMAMM/HPA	*	81.9%	76.5%	95.0%	70.2%	70.7%	↑	95.0%	83.1%	78.5%	↓	Mar-08	TC	LW	AB
12	Percentage of people attending a GUM service who were offered an appointment to be seen within 48 hours of contacting a service	LDP	PH/HP/FP	*	99.2%	85.4%	100.0%	96.1%	100.0%	↑	100.0%	99.5%	100.0%	↑	Mar-08	TC	LW	AB
13	The percentage of person 15-24 screened or tested for chlamydia	LDP	HPA	*	3.9%	3.0%	4.54%*	2.4%	4.5%	↑	5%*	1.9%	3.7%	↑	Qtr 3 2007/8	TC	DC	AB
14	Number of 4 week smoking quitters who attended NHS smoking cessation services.	LDP	SMSr	*	23900	N/A	3905	2793	3891	↑	640	468	661	↑	Qtr 3 2007/8	TC	DW	AB
15	Percentage of people aged 16 and over on a GP register, with a smoking status recorded in the last 15 months	LDP	LDP/Practice systems	*	53.8%	N/A	64.0%	74.1%	70.3%	↓	45%	70.2%	71.2%	↑	Qtr 4 2007/8	CW	TH	HM
16	Percentage of people aged 16 and over on a GP register, recorded as being a smoker in the last 15 months	LDP	LDP/Practice systems	*	29.8%	N/A	28.9%	20.5%	22.1%	↑	27.4%	21.1%	22.3%	↑	Qtr 4 2007/8	CW	TH	HM
17	MRSA - Number of infections in period - reported at Trust level, not PCT. Therefore target and activity shown is for CDDFT.	LDP	SHA	*	298	378	15	20	21	↑	15	20	21	↑	Mar-08	TC	JA	JH
18	Number of C-Diff cases - reported at Trust level, not PCT. Therefore target and activity shown is for CDDFT.	LDP	SHA	*	2743	N/A	444	287	305	↑	444	287	305	↑	Mar-08	TC	JA	JH
19	Mortality rate per 100,000 (directly age standardised) population from heart disease and stroke and related diseases in people aged under 75.	LDP	PH/ONS	*	92.8	84.7	107.8	103.5	90.4	↓	97.2	78.4	87.0	↓	2006	TC	TC	AB
20	Mortality rate per 100,000 (directly age standardised) population from cancer in people aged under 75.	LDP	PH/ONS	*	135.92??	117.2	130.9	128.8	134.3	↑	114.4	121.4	125.0	↑	2006	TC	TC	AB
21	Age standardised death rate per 100,000 population per year from suicide and undetermined injury.	LDP	PH/ONS - not a PI	*	9.2	8.4	0.0	8.6	10.0	↑	0.0	9.9	14.3	↑	2005	TC	CB	AB
22	Suicide Audit	LDP	Audit Commission	*	N/A	N/A		Failed	Achieved	↑		Failed	Achieved	↑	2007/8	TC	NS	AB
No avoidable suffering or pain																		
23	All Cancer 2 Week Waits	HCC	CWT	*	100.0%		100%	99.0%	100.0%	↑	100%	100.0%	100.0%	→	Feb-08	CW	SS	DC
24	All Cancers: 31 day wait - diagnosis to 1st treatment	HCC	CWT	*	100.0%	100.0%	98%	99.0%	100.0%	↑	98%	100.0%	100.0%	→	Feb-08	CW	SS	DC
25	All Cancers: 62 day wait - urgent GP referral to 1st treatment	HCC	CWT	*	97.0%	96.0%	95%	99.0%	98.0%	↓	95%	100.0%	100.0%	→	Feb-08	CW	SS	DC
26	Cat A Calls - meeting 8 minute target	HCC	NEAS/KA34	*	78.8%	76.9%	75%	66.8%	67.0%	↑	75%	88.0%	87.6%	↓	Mar-08	CW	SS	CC

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27	Cat A Calls - meeting 8 minute target (call connect)	HCC	NEAS/KA34	*	69.8%	60.9%	75%	53.7%	58.4%	↑	75%	77.8%	75.6%	↓	Mar-08	CW	SS	CC
28	Cat A Calls - meeting 19 minute target	HCC	NEAS/KA34	*	99.2%	N/A	95%	98.5%	98.6%	↑	95%	99.4%	99.4%	→	Mar-08	CW	SS	CC
29	Cat B Calls - meeting 19 minute target	HCC	NEAS/KA34	*	95.2%	91.3%	95%	93.0%	93.3%	↑	95%	95.7%	95.8%	↑	Mar-08	CW	SS	CC
30	CPA 7 day follow-up	LDP	LDP/TEWV	*	98.2%	N/A	100%	99.3%	99.3%	→	100%	98.3%	98.3%	→	Qtr 4 2007/8	RG	GB	DC
31	Number of separate episodes of home treatment provided by crisis resolution teams to people for which the PCT has responsibility	LDP	LDP/TEWV		8548	95397	1189	1259	1515	↑	209	191	229	↑	Mar-08	RG	GB	DC
32	Number of people with newly diagnosed cases of first episode psychosis receiving early intervention in psychosis services	LDP	LDP/TEWV		483	519	92	95	114	↑	16	11	17	↑	Mar-08	RG	GB	DC
33	Percentage of patients offered diabetic retinopathy screening	LDP	LDP/Pr	*	89.2%	86.4%	100%	100.0%	99.5%	↓	100%	100.0%	100.0%	→	Qtr 4 2007/8	CW	TH	HM
34	Percentage of patients with CHD whose latest cholesterol reading in the last 15 months was 5 mmol/l or less.	LDP	LDP/Practice systems	*	77.0%	N/A	72.7%	73.0%	76.8%	↑	75%	76.0%	79.6%	↑	Qtr 4 2007/8	CW	TH	HM
35	Percentage of patients with CHD whose latest BP reading in the last 15 months was 150/90 or less.	LDP	LDP/Pr	*	85.0%	N/A	76%*	82.0%	89.2%	↑	74.3%*	81.0%	89.7%	↑	Qtr 4 2007/8	CW	TH	HM
36	% of practices with PCT validated registers of patients without symptoms of CVD who are at risk.	LDP	LDP/Practice systems	*	N/A	N/A	59	N/A	62	↑	9	N/A	11	↑	Qtr 4 2007/8	CW	TH	HM
37	Percentage of patients on GPs' hypertension registers whose last blood pressure reading (measured within the last 9 months) is 150/90 or less.	LDP	LDP/Practice systems	*	N/A	N/A	70.0%	68.9%	92.7%	↑	71.5%	65.9%	92.4%	↑	Qtr 4 2007/8	CW	TH	HM
38	Actual number of patients with diabetes called for review against the actual number with diabetes	LDP	LDP/Practice systems	*	31.9%	N/A	100%	73.4%	78.4%	↑	100%	86.1%	91.0%	↑	Qtr 4 2007/8	CW	TH	HM
39	Percentage of people aged 16 and over on GP register, recorded as having a BMI in the last 15 months.	LDP	LDP/Practice systems	*	34.7%	N/A	40.0%	36.4%	36.5%	↑	60.0%	36.4%	47.7%	↑	Qtr 4 2007/8	CW	TH	HM
40	Percentage of people 16 and over on GP register, recorded as having a BMI of 30 or more in the last 15 months.	LDP	LDP/Practice systems	*	29.7%	N/A	30.5%	30.7%	31.9%	↑	28.9%	26.9%	25.3%	↓	Qtr 4 2007/8	CW	TH	HM
41	Community Matrons	LDP	LDP/P&CC	*	163	1702	30.6	30.1	32.1	↑	5	4.9	5.0	↑	Qtr 4 2007/8	CH	PI	HM
42	Case Managers	LDP	LDP/P&CC	*	96	1467	17	113	113	→	5	15.9	15.9	→	Qtr 4 2007/8	CH	PI	HM

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					SHA	National	PCT Year End Target (YTD)	Previous Position	Latest Position	Trend	PCT Year End Target (YTD)	Previous Position	Latest Position	Trend				
43	Number of very high intensity users	LDP	LDP//P&CC	*	9285	101626	3168	4075	4532	↑	647	776	789	↑	Qtr 4 2007/8	CH	PI	HM
44	Teenage Conception rates	LDP	PH/ONS	*	48.3	40.4	43.5	48.9	46.1	↓	51.2	48.3	51.2	↑	2006	TC	LW/DT	AB
No helplessness																		
45	Percentage of patients booked through Choose & Book against plan	LDP	C&B/MMR-COM	*	54.0%	55.0%	90%	57.0%	58.0%	↑	90.0%	66.0%	63.0%	↓	Mar-08	CW	SS	CC
46	Smoking during pregnancy	LDP	LDP//Acute	*	23.5%	N/A	21.6%	23.0%	22.5%	↓	19.9%	22.5%	21.3%	↓	Qtr 4 2007/08	TC	DW	AB
47	Breastfeeding initiation rates	LDP	LDP//Acute	*	53.3%	N/A	51.1%	53.6%	52.9%	↓	40.3%	60.2%	57.9%	↓	Qtr 4 2007/08	TC	SY	AB
48	Community Equipment	LDP	LDP//Q4SC/HELPS	*	N/A	N/A	95%	95.0%	95.2%	↑	95.0%	95.3%	95.6%	↑	Mar-08	CW	TH	HM
No waste																		
49	Emergency Bed days	LDP	SUS	*	N/A	N/A	322492	269020	264596	↓	65883	52830	52074	↓	Feb-08	CW	SS	HM
50	Percentage of patients over 75 with delayed discharge	LDP	LDP//Acute	*	N/A	N/A	0%	0.0%	0.0%	→	0.0%	0.0%	0.0%	→	Qtr 4 2007/8	CW	SS	UJ
51	ALE Assessment	LDP	Audit Commission	*	N/A	N/A		N/A	Fair			Weak	Weak	→	2006/7	PT	PT	AB
No inequality																		
52	Drug misusers sustained in treatment	LDP	NDTMS	*	80.6%	N/A	80%	81.0%	80.0%	↓	75%	80.0%	78.0%	↓	Mar-08	TC	DA/PW	AB
53	Number of drug misusers in treatment	LDP	NDTMS	*	12199	N/A	1351	1864	1936	↑	469	670	680	↑	Mar-08	TC	DA/PW	AB
54	Percentage of women eligible for breast screening 53-64 who have been screened	HCC	KC63/Cancer Lead	*	78.2%	75.9%	65.0%	83.8%	78.4%	↓	65.0%	58.4%	77.8%	↑	Mar-06	TC	NS	AB
55	Percentage of women eligible for breast screening 65-70 who have been screened	HCC	KC63/Cancer Lead	*	N/A	N/A	N/A	N/A	57.8%		N/A	N/A	74.6%		Mar-06	TC	NS	AB
56	Older Peoples Mental Health	LDP	Audit Commission	*	N/A	N/A		Failed	Achieved	↑		Failed	Achieved	↑	2007/08	RG	GB/AP	JH

Lead Director

CW - Cameron Ward
 TC - Tricia Cresswell
 RG - Rosemary Granger
 CH - Carole Harder
 PT - Pat Taylor

Service Lead

TH - Theresa Huddart
 SS - Sharon Smith
 DW - Dianne Woodall
 LW - Lynn Wilson
 DC - Debra Chalmers
 JA - Jean Armstrong
 CB - Catherine Bleasdale
 TC - Tricia Cresswell
 DT - Donna Thorne
 SY - Sue Younghusband

Performance Lead

PI - Paul Irving
 NS - Nick Springham
 GB - Grace Bennett
 AP - Anthony Prudhoe
 DA - Darren Archer
 PW - Paul Walsh
 DC - Dean Cuthbert